



PROGRESSIVE TECHNOLOGY PROJECT

How to Make Your  
**COMMUNICATIONS**  
*ROCK*



**Communication is woven into almost everything.**



**ORGANIZING**



**Communication is woven into almost everything.**



**ORGANIZING**



**FUNDRAISING**



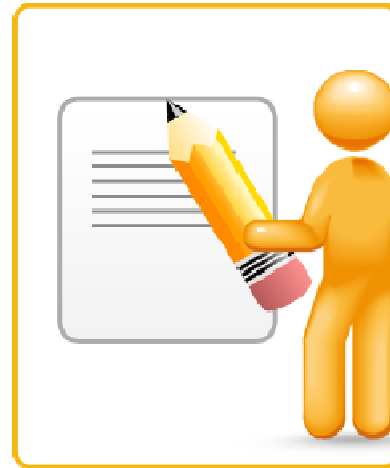
**Communication is woven into almost everything.**



**ORGANIZING**



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**DEVELOPING  
FRAMES &  
MESSAGES**



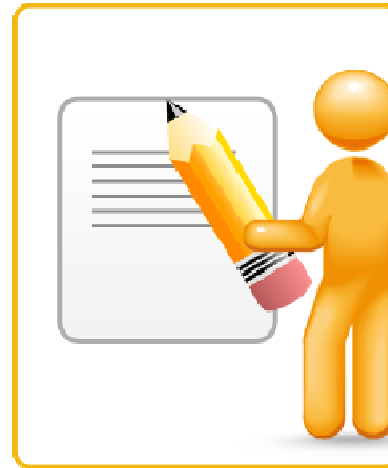
**Communication is woven into almost everything.**



**ORGANIZING**



**FUNDRAISING**



**DEVELOPING  
FRAMES &  
MESSAGES**



**CREATING &  
CARRYING OUT  
CAMPAIGNS**



There's no one easy  
**MAGIC**  
*trick*





It's not like if you just:



HIRE THE  
RIGHT  
PERSON





**It's not like if you just:**



**HIRE THE  
RIGHT  
PERSON**



**DEVELOP A  
DAZZLING  
WEBSITE**



**It's not like if you just:**



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**HAVE MANY ON  
FACEBOOK &  
TWITTER**



**It's not like if you just:**



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**GET IN THE  
NEW YORK  
TIMES**



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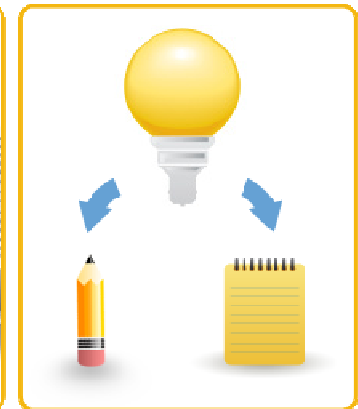
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**DEVELOP GREAT  
STORIES, MESSAGES  
& MEMES...**



**It's not like if you just:**



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**GET IN THE  
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**DEVELOP GREAT  
STORIES, MESSAGES  
& MEMES...**

**...then everything  
magically happens.**



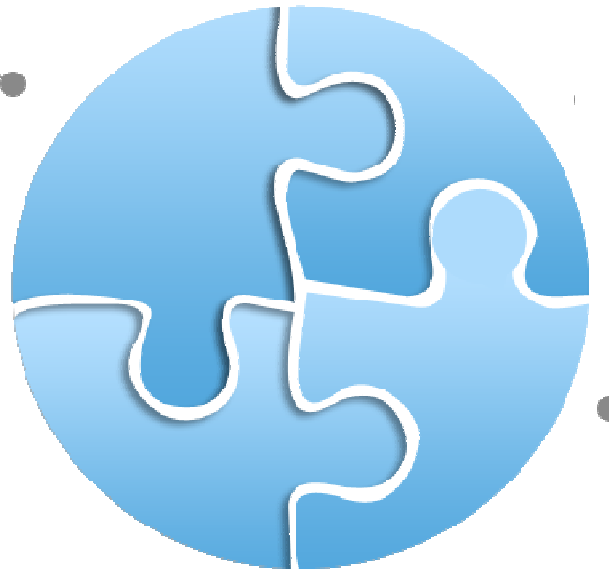
## Our working assumption is that your organizations want to:

- Reach more people
- Reach a broader audience
- Reach people in a deep way
- Change people's understanding/behavior
- Frame and control the debate on your issues





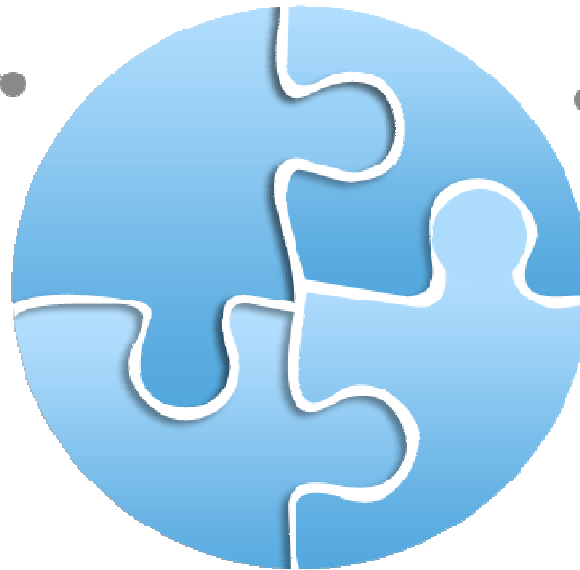
## Organizational Communications Practices





**Organizational  
Communications  
Practices**

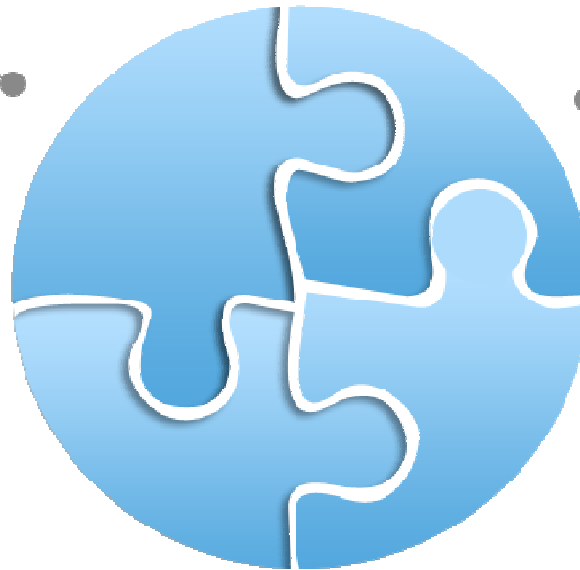
**Organizational  
Infrastructure**



**Organizational  
Communications  
Practices**

**Organizational  
Infrastructure**

**Tools & Skills**

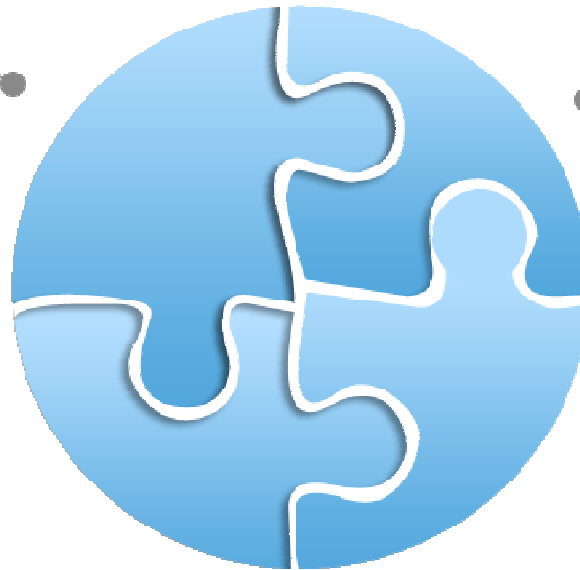


**Organizational  
Communications  
Practices**

**Organizational  
Infrastructure**

**Tools & Skills**

**Organizational  
Culture**





## Organizational Communications Practices

### The Essentials

1. Be clear about your goals





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2. Identify your audience





## Organizational Communications Practices

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1. Be clear about your goals
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3. Develop a plan





## Organizational Communications Practices

### The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan
4. Develop your frames, stories & messages







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### The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan
4. Develop your frames, stories & messages
5. Test, retest & test again





## Organizational Communications Practices

### The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan
4. Develop your frames, stories & messages
5. Test, retest & test again
6. Refine your activities, approach, messages





## Organizational Communications Practices

### The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan
4. Develop your frames, stories & messages
5. Test, retest & test again
6. Refine your activities, approach, messages
7. Evaluate your work





## Organizational Communications Practices

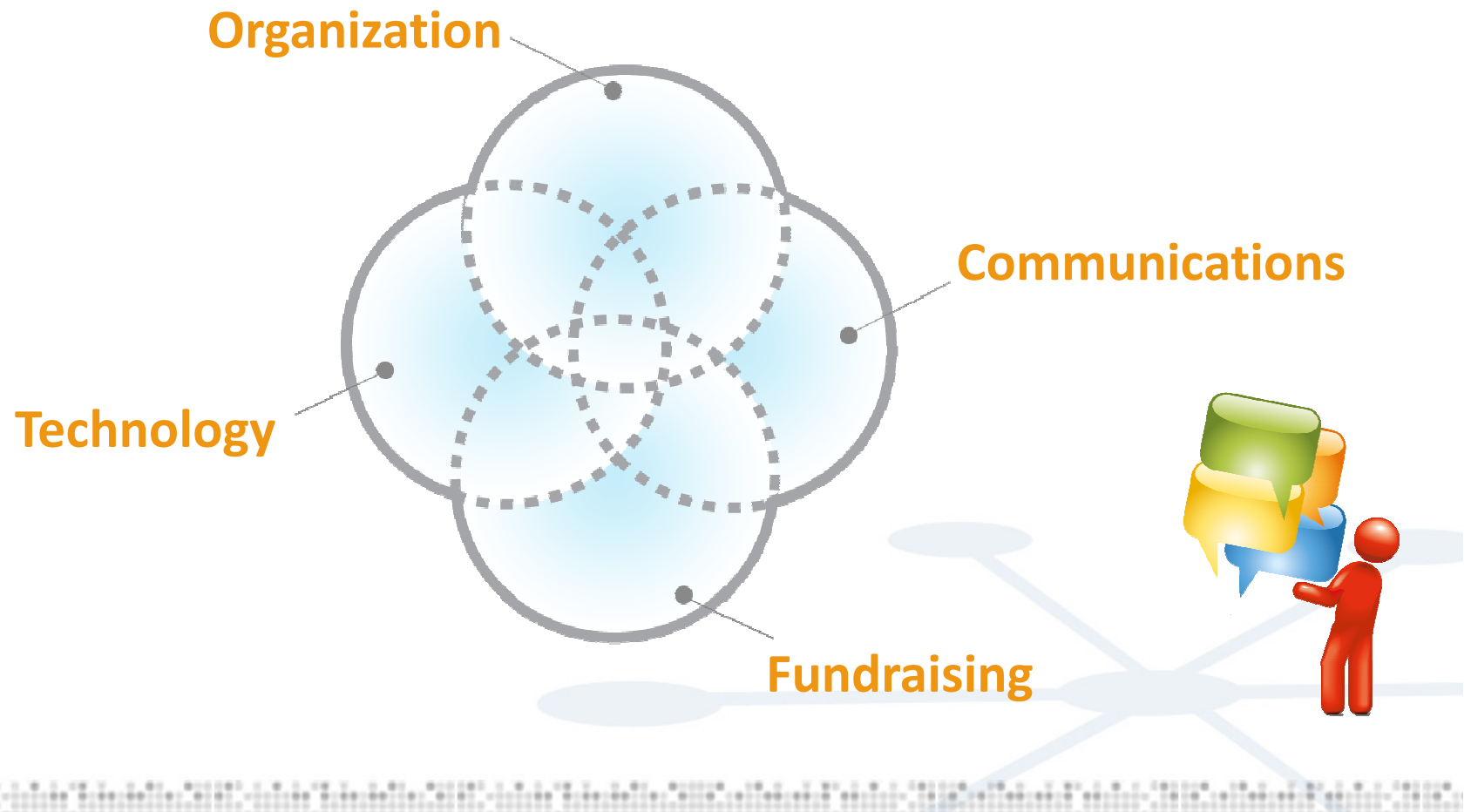
### The Essentials

1. Be clear about your goals
2. Identify your audience
3. Develop a plan
4. Develop your frames, stories & messages
5. Test, retest & test again
6. Refine your activities, approach, messages
7. Evaluate your work
8. Build on what you learned





## Organizational Communications Infrastructure







## Organizational Infrastructure

- Lots of staff involvement
- Have a communications 'conductor'





## Tools & Skills

- Database
- Website
- Facebook
- Twitter
- E-tools
- Photos & videos







## Organizational Culture

- Shared approach
- Skills-building
- Everyone 'touches' communications
- Coordination not dependency





## Organizational Culture

Get out and  
walk the dog!



That's our secret  
formula for making your  
**COMMUNICATION**  
***ROCK***





PROGRESSIVE TECHNOLOGY PROJECT

You can download this presentation at by joining the **Power On Network** and going here:

<http://network.progressivetech.org/system/files/mcf+how+to+make+your+communications+rock.pdf>



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